

## PARK RULES

The following information is designed to ensure that your stay at the Port Elliot Holiday Park is both enjoyable and relaxed.

- A speed limit of 8kph (walking pace) must be observed at all times.
- Please give due consideration to your neighbours and avoid making excessive noise. All noise must cease after 10pm. Excessive noise, offensive language and drunkenness will not be tolerated.
- Roaming of the Park grounds after dark and the congregating of groups in the general Park vicinity is not permitted. Parents must be aware of their childrens/teenagers movements at all times and maintain complete responsibility for their behaviour.
- The direction and instruction of Park staff or representative must be followed at all times.
- The Proprietor or representative has the right to refuse entry or terminate occupancy without explanation.
- Cancellations must be made more than thirty [30] days prior to arrival. If a cancellation is within [30] days of arrival the deposit is forfeited. An administration fee applies to all cancellations. Any variation to this is at the discretion of the Manager.
- Arriving guest details must match those given at time of booking as sub-letting of sites is not permitted.
- All overnight guests must be paid for on their arrival.
- Registered tenants are responsible for visitors.
- Jumping pillow rules must be observed prior to use and followed.
- Pedestrians & cyclists have right-of-way at all times and bike helmets must be worn in accordance with police rulings.
- Parents are responsible for the conduct of their children. An adult must accompany children under 7yrs to the amenity blocks.
- All annexe floors must be of a ventilated material.
- Visitor's cars must not enter the Park. BBQ's not to be cleaned at site taps
- Caravans must be placed on the site with the towbar facing a roadway.
- No open fires (of any type) to be lit at any time.
- Sorry, no dogs allowed

The failure to observe the above Park Rules may result in occupancy being immediately terminated and any opportunity to rebook denied. We aim for a happy and safe family environment and your co-operation with the above will ensure that all those who choose to stay with us will have a restful and pleasant holiday.

Thank you.

### DEC/JAN SCHOOL HOLIDAY & EASTER RE-BOOKING POLICY

While *most* sites during times of capacity are available to rebook, a request must be made directly with the Office on departure. Never assume this is automatic. A deposit is payable by March 1<sup>st</sup> each year (no reminders are issued). New reservations and changes to existing bookings commence on June 1<sup>st</sup> each year by phone or in person only. It is important to be aware that all rebookings are subject to the adherence of all Park Rules as listed above. Any breach of these Rules, in particular relating to noise and general disturbance to other Park guests (eg roaming of the Park grounds after dark, drunkenness, excessive noise), unpaid extras and refusal to follow staff instruction will immediately void this opportunity to rebook.